



DROP SHOT Squash Academy – Squash and Racketball terms and conditions

1. Billing and Upfront Payments

Full upfront payment are to be made prior to commencing a single or multi package service.

2. 24-Hour Cancellation Rule

When cancelling a session, you must notify our coach via email at dropshotsquashacad@gmail.com or phone and leave a message on 07986293022. If for whatever reason, you cancel your designated and agreed session with less than 24 hours' notice from the start of your lesson, no refund will be given. No 'make up' sessions will be permitted. Full payment will be charged and this policy will be enforced 100% of the time.

3. Cancelling in Advance

When cancelling the session, you must notify the coach via email at dropshotsquashacad@gmail.com or phone and leave a message on 07986293022. If 24-hours' notice from the start of your lesson is given to reschedule your session, your session will be moved to a more suitable time slot within working hours. No fee will be charged if the appropriate steps are taken.

4. Our Commitment

If our coaching team at DROP SHOT Squash Academy are unable to honour your agreed session(s) due to unforeseen circumstances, we will try our best to agree with you a suitable alternative.

5. Changes to the terms of this Agreement

The DROP SHOT Squash Academy has the right to add to, remove or change the terms and conditions applicable to the services we offer. the most up to date terms and conditions will always apply and you may obtain a copy of these from the DROP SHOT Squash Academy website. You will be advised of any changes to the coaching terms and conditions, providing you with a minimum of two weeks' notice of any change. Changes will be advised via any of the following methods:

- Advising on DROT SHOT Squash Academy's website
- Contacting our clients by email, phone or SMS

6. Training Advice

The DROP SHOT Squash Academy does not provide any medical diagnosis or advice regarding an individual's physical, mental or medical condition. Any training advice provided is meant to offer guidance or mere assistance to the client. It is the sole responsibility of the client/individual to provide complete and accurate information so that the appropriate training guidelines can be given to them.

I have read, understood and agree to ALL the above terms and conditions